

WESTIN ANAHEIM RESORT

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To Whom It May Concern,

I am pleased to provide this reference for Taft cleaners, a valued third-party vendor currently supporting our operations at The Westin Anaheim Resort. We have been working with Taft cleaners to manage our uniform cleaning and the laundering of specialty bedding items, both of which are critical to maintaining the level of quality and cleanliness our guests expect.

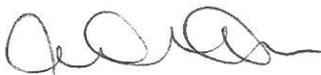
I have personally known Mike Golshani, the owner of Taft cleaners, for close to 20 years. Throughout this time, Mike has consistently demonstrated professionalism, integrity, and a strong commitment to service. He is highly responsive, reliable, and solution-oriented — traits that are vital in the hospitality industry, where timing and consistency are essential.

Taft cleaners has proven to be a dependable partner, meeting our high standards while also remaining flexible and accommodating to our operational needs. Whether it's regular uniform processing or handling special or last-minute requests, their team has always responded promptly and delivered as promised.

Their attention to detail, ability to adapt to our schedules, and overall customer service approach have contributed positively to our back-of-house efficiency and guest experience. It is clear that Taft cleaners values long-term client relationships and strives to build trust through consistent performance.

Based on our experience, I confidently recommend Taft cleaners to any organization looking for a professional, reliable, and responsive laundry service provider.

Sincerely,



Anthony Hernandez
Director of Housekeeping
The Westin Anaheim Resort