



Natalia Lee
Area Director of Operations
natalia.lee@hyatt.com
562-624-6070

Date: September 30th, 2025

To Whom It May Concern,

I am pleased to write this letter of recommendation for Taft Cleaners and its owner, Mike Golshani. Since 2021, Taft Cleaners has provided outstanding dry-cleaning services for our hotel, and their partnership has been nothing short of exceptional.

At a time when we were struggling to find a reliable dry-cleaning company that truly understood the operational needs of a hotel, Taft Cleaners stepped in and exceeded our expectations. Mike takes great pride in his work, and it shows in every aspect of the service they provide, from the quality of cleaning to the professionalism of his team.

Taft Cleaners is consistently punctual, responsive, and accommodating. They not only deliver and pick up on time but also handle every guest request with care and attention. Their willingness to adapt to our operating hours and their commitment to both quality and service have made them an invaluable partner.

I highly recommend Taft Cleaners to any business or individual looking for a reliable, professional, and high-quality dry-cleaning service. Mike Golshani's dedication to his craft and his clients is a rare find and one that continues to make a positive impact on our operations.

Sincerely,
Natalia Lee

A handwritten signature in blue ink, appearing to read "Natalia Lee". The signature is fluid and cursive, written over the printed name "Natalia Lee".